



## Matrix of Training Programs Based Upon Specialized Competencies

S.N	Competencies	
1	IT	<ul> <li>Shift to E-Government</li> </ul>
		<ul> <li>Development of government performance using computer</li> </ul>
		<ul> <li>Security and confidentiality of information</li> </ul>
		<ul> <li>Basics of computer network security</li> </ul>
		<ul> <li>Electronic Crimes (Anti-Cyber Crimes)</li> </ul>
		<ul> <li>Accounting Information Systems</li> </ul>
		<ul> <li>Introduction to Database Systems</li> </ul>
		<ul> <li>Security and confidentiality of information systems in</li> </ul>
		governmental organizations
		<ul> <li>Analysis and design of information systems</li> </ul>
		<ul> <li>Computer Networks</li> </ul>
		<ul> <li>Basics of programming</li> </ul>
		<ul> <li>Types of information systems</li> </ul>
		<ul> <li>Hacking in computer networks</li> </ul>
		<ul> <li>Security and keeping of documents and information</li> </ul>
		<ul> <li>Electronic archiving and keeping of data and information</li> </ul>
		security methods
		Consumer Protection in Electronic Transactions
		<ul> <li>Security of email correspondence</li> </ul>
		<ul> <li>Security of E-government</li> </ul>
		Security of electronic documents
		Logistics of E-commerce
		WEB DEVELOPMENT
		Auto CAD
		<ul><li>MEDIA STUDIO - 3DMAX</li><li>COREL DRAW</li></ul>
		<ul> <li>MICROSOFT PROJECT</li> </ul>
		<ul> <li>SPSS- (STATISTICS)</li> </ul>
		<ul> <li>SAP</li> </ul>
		<ul> <li>SAPPRIMAVERA</li> </ul>
		<ul> <li>Adobe Photoshop</li> </ul>
		<ul> <li>MicroSD's</li> </ul>
		<ul> <li>Micro station</li> </ul>
		PRIMAVERA MANAGEMENT
		<ul> <li>Digital Government (Strategy &amp; Mechanisms of</li> </ul>
		Implementation and Management)
		<ul> <li>Websites and networks hacking strategy and how to face it</li> </ul>
		<ul> <li>Communication Skills, Importance of Correspondence and</li> </ul>
		Conference Management
		<ul> <li>Electronic Manager Specifications</li> </ul>
		• ASP
		• PMP
		<ul> <li>International Computer Driving License (ICDL)</li> </ul>
		<ul> <li>Maintenance of Office Equipment</li> <li>Maintenance of Internal Naturals</li> </ul>
		<ul> <li>Maintenance of Internal Networks</li> <li>Solution of Technical Problems that food the user daily.</li> </ul>
		<ul> <li>Solution of Technical Problems that face the user daily</li> <li>2 studie man</li> </ul>
		<ul> <li>3 studio max</li> </ul>



		<ul> <li>Adobe - fire works</li> </ul>
		<ul> <li>Adobe - fire effects</li> </ul>
		<ul> <li>SWisHmax</li> </ul>
		Photoshop
		Cord draw
		Network +
		<ul> <li>Network security</li> </ul>
		<ul> <li>Red hat Linux Essential</li> </ul>
		Information seeding Essentials
		<ul> <li>Wireless security. Wlan</li> </ul>
		<ul> <li>Oracle. Database. 11g. Introduction to SQL</li> </ul>
		<ul> <li>Oracle. Database. 11g. Program with PL / SQL</li> </ul>
		<ul> <li>Oracle. Database. 11g. Build internet application</li> </ul>
		<ul> <li>Oracle. Database. 11g. Build reports</li> </ul>
		• ICDL
		<ul> <li>Advanced data Access</li> </ul>
2	Human Resources	<ul> <li>Human Resources Planning</li> </ul>
		<ul> <li>Assessment of human resources planning processes</li> </ul>
		<ul> <li>Job interviews and talent discovery</li> </ul>
		<ul> <li>Recruitment, development and retention of manpower</li> </ul>
		<ul> <li>Career Empowerment Strategy</li> </ul>
		<ul> <li>Organization and preparation of organizational structures and</li> </ul>
		job descriptions
		<ul> <li>Legal affairs in human resources management</li> </ul>
		<ul> <li>Rights and duties of employees under Human Resources Act</li> </ul>
		<ul> <li>Selection and Recruitment</li> </ul>
		<ul> <li>Preparation of Organizational Structures and Restructuring</li> </ul>
		<ul> <li>Management of Wages, Salaries and Bonuses</li> </ul>
		<ul> <li>Recent global trends in training</li> </ul>
		<ul> <li>Methods and skills of on-the-job training</li> </ul>
		Sustainable Haming and Development
		Competencies of Effective Training Manager
		<ul> <li>Methodologies of performance-oriented training</li> </ul>
		<ul> <li>Strategic planning for training departments</li> </ul>
		<ul> <li>Integrated system for training of trainers and preparation of</li> </ul>
		training packages
		<ul> <li>Applying total quality management in training systems</li> </ul>
		<ul> <li>Preparation of training specialist and coordinator,</li> </ul>
		Determination of training needs and methods of return
		measurement
		<ul> <li>Contemporary methods in managing and assessing job</li> </ul>
		performance
		<ul> <li>Strategies for preparation of Policies and Procedures of Career</li> </ul>
		Competencies Manual
		<ul> <li>Training Policies Planning and Preparation of Training Plans</li> </ul>
		<ul> <li>Measurement of Training Return</li> </ul>
		<ul> <li>Modern methods of training based upon behavioral abilities</li> <li>Deliving and any sedance of integriting and efforts and any sedance of the sedance of</li></ul>
		<ul> <li>Policies and procedures of interview, selection and</li> </ul>
		appointment
		<ul> <li>Assessment of career performance using balanced scorecard</li> </ul>
		<ul> <li>Preparation of personnel policies (leaves, violations and</li> </ul>





		<ul> <li>appointment)</li> <li>Recent trends in administrative investigations in personnel affairs</li> <li>Competencies and Career Development</li> <li>Replacement and Succession Plans</li> <li>Assessment of Training</li> <li>Assessment and development of performance using Balanced Scorecard and (SIX SIGMA) methodology</li> <li>Advanced tools and techniques used in re-engineering of human resources</li> <li>Performance assessment skills and staff performance improvement</li> <li>Planning of career succession as per the concept of Competencies</li> <li>Strategies for linking career path with the training path</li> <li>Techniques used in the preparation of wages and incentives using computer</li> <li>Conducting interviews and appointments using CBM methodology</li> <li>Qualification of human resources specialist</li> <li>Human Resources Professionals Program (SHRM) / First Level</li> <li>Human Resources Professionals Program (CIPD)</li> <li>How to prepare and build salary scale and organizational structures</li> </ul>
		<ul><li>Management of competency-based talent</li><li>Motivation of employees and achievement of excellence in</li></ul>
		performance
3	Finance &	Certified Public Accountant CPA
	Accounting	<ul> <li>Emirati Certified Public Accountant ECPA</li> </ul>
		<ul> <li>International Arab Certified Public Accountant IACPA</li> <li>International Arab Certified Management Accountant IACMA</li> </ul>
		<ul> <li>Certified Management Accountant CMA</li> </ul>
		<ul> <li>Certified Public Accountant (CMA)</li> </ul>
		<ul> <li>Certified Internal Controls Auditor CICA</li> </ul>
		<ul> <li>Certified Cost Accountant CCA</li> </ul>
		<ul> <li>Financial Systems Controller CCS</li> </ul>
		Certified Financial Manager CFM
		<ul><li>Certified Financial Counselor CFC</li><li>Chief Financial Officer CFO</li></ul>
		<ul> <li>Chief Financial Officer CFO</li> <li>Certificate of International Protection and Investment CISI –</li> </ul>
		Anti Money Laundering
		<ul> <li>Accounting skills in the preparation of financial statements and final accounts</li> </ul>
		<ul> <li>Comprehensive system of strategic cost management</li> </ul>
		Government Accounting and Auditing
		<ul> <li>Modern Fundamentals of Accounting and Budgeting for Non- Accountants</li> </ul>
		Accountants





Modern techniques for detecting violations and financial fraud Detection of forgery of signatures, documents and papers Financial Statements in Islamic Banks Strategic planning in banks Professional banking executive secretary Application of Cost Determination Input based on ABC Activity Methods of financial analysis and decision making Financial Feasibility Study Shift from the monetary principle to the principle of merit Basics of financial reports review **Financial Accounting** Preparation of operational budget for programs and performance preparing financial reports Accounting for Non-Accountants Preparation of budget of program and performance in projects Modern Financial Management . Strategies for current costs reduction Modern methods in financial auditing Government accounting in non-profit organizations Contemporary methods of forecasting, planning and budgeting Advanced financial analysis and applications to computer Cost Analysis and Decision Making Inquiries about customer and Credit Risk Management Investment Tools Technical Analysis of the Stock Exchange and Evaluation of **Investment Portfolios** Analysis of Stock Exchange Markets projects Feasibility study Preparation and feasibility study for small enterprises Documentary credits and letters of guarantee • Financial analysis of listed companies Modern methods in the management and analysis of banking credit risks Rationalization of government expenditure and transparency in budgeting Advanced Accounting: Financial Planning and Budgeting Advanced Financial Management and Investment Risk Management System of accounting, accrual, assets and salaries in government departments Modern International Skills for Internal Monitoring and Auditing Management of Liquidity and Payments Effective financial management of stores, warehouses, Inventory analysis and stocktaking Managing portfolios and investment funds Reading and analysis of budgets and financial reports

Project Budgeting and Investment Feasibility Assessment





الهيئة الاتحاحية للموارد البشرية الحكومية Federal Authority For Government Human Resources

		•	Development of professional performance of accountants and	
			auditors according to international standards	
		-	Cost accounting and administrative reports	
		-	Recent trends in financial planning	
		-	Advanced strategies in auditing financial statements according	
			to international standards	
		-	Internal audit and risk management	
			Applications of electronic accounting using computer	
			strategies of Bidding evaluation and contracting skills	
			Inventory control strategies and inventory systems	
			Processing of urgent purchase and supply orders	
		-	Control technology over stores and warehouses	
		-	Reduction of idle inventory by adopting zero defects policy	
			(industrial quality standards)	
		-	inventory Planning and Control using computer	
		-	Logistic supply system	
		-	Recent trends in procurement and contracts	
		-	Economics of procurement and storage	
		-	systems of arrangement and classification of stores	
		-	Import and export procedures	
		-	Selection of suppliers through the process of bids and offers	
		-	Development of purchase and negotiation skills	
		-	The art of negotiation with suppliers	
		-	Internal and external procurement laws and regulations	
		-	Logistic management of materials according to Total Quality	
			Management input	
		-	Economics of interior design of stores	
		-	International Accounting Standards and its Practical	
			Applications	
4	Corporate	•	Creativity, innovation and handling with resistance to change	
	Development	-	Change Leadership: The 8-step change model	
	Development	-	Leadership of Corporate Innovation	
		-	Leadership & Influencing Skills	
		-	Administrative Leadership	
		-	Strategic Change	
		-	Transformational Leadership	
		-	Institutional Excellence Methodologies	
		-	Excellence in performance management seen from a	
			comprehensive quality perspective	
		-	Planning, Monitoring and Performance Assessment	
		-	Advanced Management Excellence and Creative Innovation	
		-	Creative vision for formulating goals and developing strategic	
			plans	
		-	Preparation of the competencies dictionary	
		-	Assessment by Using Competencies	
		-	Balanced Scorecard Strategies	
		-	European Standards for Excellence Awards	
		-	Translating strategic plans into operational plans	
		-	Internal Assessor for Institutional Excellence	
		-	Criteria for Institutional Excellence Awards	
			The 8-factors for establishing a sustainable quality	





		management system	
		<ul> <li>Strategic planning using Balanced Scorecard BSC</li> </ul>	
		methodology	
		<ul> <li>Digital Technology in Total Quality Management TQM</li> </ul>	
		<ul> <li>TQM and its modern applications in organizations</li> </ul>	
		<ul> <li>Basics of applying the balanced performance measurement</li> </ul>	
		system and its impact on quality	
		<ul> <li>Quality Control Reporting Skills</li> </ul>	
		<ul> <li>ISO 31000 risk management system according to ISO</li> </ul>	
		standards	
		<ul> <li>ISO 9001 qualifying institutions to obtain ISO certification</li> </ul>	
		<ul> <li>Quality Management Strategies and SIX SIGMA Applications</li> </ul>	
		<ul> <li>Preparation of quality assessment policies &amp; procedures guide</li> </ul>	
		in institutions and organizations	
		<ul> <li>The integrated guide in the international Standard</li> </ul>	
		Specifications according to ISO 9001	
		<ul> <li>Data design skills and information collection &amp; analysis</li> </ul>	
		Č ,	
		<ul> <li>Formulation of questionnaires and opinion polls</li> </ul>	
		<ul> <li>Measurement of customer satisfaction</li> </ul>	
		<ul> <li>Management of customer expectations</li> </ul>	
		Customer Relationship Management CRM	
5	Audit &	<ul> <li>Certified Public Accountant &amp; Auditor CPAA</li> </ul>	
	Governance	<ul> <li>Certified Professional Internal Auditor CPIA</li> </ul>	
		<ul> <li>Certified Professional Senior Auditor CPSA</li> </ul>	
		<ul> <li>Certified Audit Manager CAM</li> </ul>	
		<ul> <li>Scheduling the measures for financial cost control</li> </ul>	
		<ul> <li>Modern methods of Auditing using analytical procedures</li> </ul>	
		<ul> <li>Auditor's Strategic Role in the management of internal crises</li> </ul>	
		<ul> <li>Recent Trends in Internal &amp; Financial Audit</li> </ul>	
		<ul> <li>Strategies for simplifying the financial audit through the</li> </ul>	
		indicators of financial report	
		<ul> <li>International Standards for Internal Auditing and Monitoring</li> </ul>	
		<ul> <li>Strategies for preparing and monitoring the implementation of</li> </ul>	
		budgets and analysis of deviations	
		<ul> <li>Diploma in the development of internal auditor's professional</li> </ul>	
		performance and the preparation skills of the internal auditor's	
		report	
		<ul> <li>Intellectual property &amp; trademarks laws</li> </ul>	
		<ul> <li>Trademarks- the concept, importance and registration</li> </ul>	
		procedures	
		<ul> <li>Patents</li> </ul>	
		<ul> <li>Protection of intellectual property on the Internet</li> </ul>	
		<ul> <li>Arbitration in Intellectual Property Disputes</li> </ul>	
		<ul> <li>Trade-Related Aspects of Intellectual Property Rights</li> </ul>	
		(TRIPS)	
		<ul> <li>International treaties and conventions on intellectual property</li> </ul>	
		<ul> <li>Intellectual property and E-Commerce</li> </ul>	
		• The concept, definition and evolution of intellectual property	
		<ul> <li>Patent Cooperation Treaty (PCT)</li> </ul>	
6	Support Services	Modern Office management	
		<ul> <li>Secretarial and Office Management</li> </ul>	



		1		
		•	Office management and secretarial works	
		•	Advanced secretarial and electronic archiving skills	
			Skills in successful meeting management and decision	
			implementation	
		•	Etiquette skills and dealing with VIPs	
		•	Skills in writing and drafting correspondence and reports	
		•	Etiquette, protocol and the art of dealing with people	
		•	Rules on handling incoming and outgoing telephone calls	
		•	Organization of meetings and committees	
		•	The course of modern trends in procurement and warehouses	
		•	Excellence in procurement, bidding and purchasing	
			negotiation	
		•	Negotiation and assessment of supplier performance	
		•	Total quality in the management of procurement and	
			warehouses and MPA system	
		•	Government procurement and tendering systems	
		-	Excellence in purchasing management and negotiation	
		-	Effective management of warehouses, stores, inventory	
			analysis and stocktaking	
		•	Management of Procurement and Warehouses	
		•	Management of Procurement and Warehouses, logistics and	
			supply chains	
		•	Skills in warehouse management and inventory control	
		•	Procurement systems, tendering and contract management	
		•	Negotiation on and execution of contracts and tenders	
			Implementation of contracts	
7	Legal & Judicial	•	Skills and Techniques of Contract Drafting	
		•	Governing Rules on Contracts and Common Mistakes	
		•	Preparation of legal forms for real estate investments	
		•	Settlement of disputes arising from administrative contracts	
			and tenders	
		•	International Arbitration Rules on Commercial and	
			Investment Disputes	
		•	Employment Contracts - procedural problems and legal	
			solutions	
		•	Legal procedures against cybercrimes	
		•	Technical fundamentals for drafting the legal memorandums	
			& statements	
		•	International standards in the preparation, drafting and	
			submission of administrative decisions	
		•	Recent trends in administrative investigations and control of	
			administrative corruption	
		•	Legal rules for international tenders and auctions	
		•	Technical skills and controls for electronic investigation in	
		_	criminal matters	
		•	Recent trends in administrative investigations	
		■	Legal aspects of public and private employment	
		_		
		•	Development of legal and advisory skills	
		•	Development of legal and advisory skills Drafting the legal regulations and write memorandums	
			Development of legal and advisory skills	





		solutions)
8	Political &	<ul> <li>Protocol and etiquette skills</li> </ul>
Ŭ	Diplomatic	<ul> <li>Public policy analysis skills</li> </ul>
	2-p-0	<ul> <li>Skills of dealing with VIPs</li> </ul>
		<ul> <li>Skills of dealing with international mechanisms for human</li> </ul>
		rights protection
		<ul> <li>Negotiation Skills</li> </ul>
		<ul> <li>Competitive advantages of UAE</li> </ul>
		<ul> <li>Communication and cultural awareness</li> </ul>
		<ul> <li>Mediation and Compromise</li> </ul>
		<ul> <li>Strategic thinking and scenario planning</li> </ul>
		<ul> <li>Research &amp; Analysis</li> </ul>
		<ul> <li>Diplomatic Writing in Arabic</li> </ul>
		<ul> <li>Diplomatic Writing in English</li> </ul>
		<ul> <li>International law and organizations</li> </ul>
		<ul> <li>Modern history and contemporary policy in the Middle East</li> </ul>
		<ul> <li>International Political Economy</li> </ul>
		<ul> <li>Political Analysis</li> </ul>
		<ul> <li>Economic Analysis</li> </ul>
		<ul> <li>Preparation of specialized diplomatic correspondence</li> </ul>
		<ul> <li>Management of Refugee Crises</li> </ul>
		<ul> <li>Humanitarian Crisis Management</li> </ul>
		<ul> <li>Digital Media and Politics</li> </ul>
		<ul> <li>Diplomatic Relations from an Islamic Perspective</li> </ul>
		<ul> <li>Diplomatic Immunity</li> </ul>
		<ul> <li>Diplomatic and Consular Organization</li> </ul>
9	Religious	<ul> <li>Preaching and guidance skills for Beginners</li> </ul>
		<ul> <li>Preaching and guidance skills for Seniors</li> </ul>
		<ul> <li>Rehabilitation of preachers and guides</li> </ul>
		<ul> <li>Rehabilitation of family reformers</li> </ul>
		<ul> <li>Rehabilitation of social reformers</li> </ul>
		<ul> <li>Rehabilitation of Imams and mosque preachers</li> </ul>
		<ul> <li>Rehabilitation of Waqf Department staff</li> </ul>
		<ul> <li>Rehabilitation of Zakat &amp; Charity Department staff</li> </ul>
		<ul> <li>Rehabilitation of Waqf Investment staff</li> </ul>
		<ul> <li>Rehabilitation the supervisory staff of charities and religious</li> </ul>
		organizations
		<ul> <li>Skills of dealing with the community</li> </ul>
		<ul> <li>Skills of Quran Teachers /Beginners</li> </ul>
		<ul> <li>Advanced Skills of Quran Teachers</li> </ul>
		<ul> <li>Tajwid</li> </ul>
		<ul> <li>Skills of Interpretation of the Quran / Beginners</li> </ul>
		<ul> <li>Skills of Interpretation of the Quran / Seniors</li> </ul>
		<ul> <li>Hadith / verification and authentication</li> </ul>
		<ul> <li>Arabic language for non –native speakers</li> </ul>
		<ul> <li>Dealing with the newcomers to Islam</li> </ul>
		<ul> <li>Skills of Da'wa - Invocation</li> </ul>
		<ul> <li>Management of charitable and religious centers and</li> </ul>
		organizations
10	Social Development	<ul> <li>Planning of Social Programs &amp; Projects</li> </ul>
		<ul> <li>Preparation of estimated budgets for charities and cooperative</li> </ul>





		associations
		<ul> <li>Management Skills of cooperative and charitable associations</li> </ul>
		<ul> <li>Regulatory Basics for charitable funds</li> </ul>
		<ul> <li>Social service skills in educational institutions</li> </ul>
		<ul> <li>Social service skills in youth care institutions</li> </ul>
		<ul> <li>Social service skills in your care institutions</li> </ul>
		<ul> <li>Skills for organizing community work organizations</li> </ul>
		<ul> <li>Skills for designing child care programs</li> </ul>
		<ul> <li>Skills for designing family protection programs</li> </ul>
		<ul> <li>Skills for designing elderly care programs</li> </ul>
		<ul> <li>Skills for designing care program for Disabled</li> </ul>
		<ul> <li>Skins for designing care program for Disabled</li> <li>Supervisors' skills in child protection &amp; care programs</li> </ul>
		<ul> <li>Supervisors skins in clinic protection &amp; care programs</li> <li>Skills for dealing with children in kindergartens and roles of</li> </ul>
		kindergarten teacher
		<ul> <li>Skills for dealing with the qualification aspects of disability</li> </ul>
		specialists
		<ul> <li>Behavioral skills of disability specialists</li> </ul>
		<ul> <li>Concepts and skills of volunteerism</li> </ul>
		<ul> <li>Designing and management of rehabilitation centers</li> </ul>
		<ul> <li>Designing and management of renabilitation centers</li> <li>Management of accommodation institutions</li> </ul>
		<ul> <li>Skills for dealing with the physically and psychologically</li> </ul>
		battered persons
		<ul> <li>Developmental Project Management</li> </ul>
		<ul> <li>Preparation of developmental project proposals</li> </ul>
		<ul> <li>Designing the activities and projects of productive families</li> </ul>
		<ul> <li>Supervision skills on family protection programs</li> </ul>
		<ul> <li>Skills for preparing work systems and regulations for</li> </ul>
		charitable and cooperative organizations
		<ul> <li>International charters in the fields of childhood</li> </ul>
		<ul> <li>International charters in the fields of women</li> </ul>
		<ul> <li>International charters in the fields of disability</li> </ul>
		<ul> <li>International fields in the fields of family</li> </ul>
11	Culture, Arts and	<ul> <li>Basics of the study of societies and analysis of social</li> </ul>
	Literature	phenomena
	Literature	<ul> <li>Management of social change processes</li> </ul>
		<ul> <li>Designing Skills for social change programs</li> </ul>
		<ul> <li>Behavioral intervention skills in societies</li> </ul>
		<ul> <li>Skills for designing cultural activities</li> </ul>
		<ul> <li>Skills for evaluating cultural activities</li> </ul>
		<ul> <li>Capacity building in safeguarding intangible cultural heritage</li> </ul>
		<ul> <li>Conceptual and institutional frameworks for safeguarding</li> </ul>
		intangible cultural heritage
		<ul> <li>Enhancing the legal concept of intangible cultural heritage</li> </ul>
		<ul> <li>Institutional frameworks for intangible cultural heritage</li> </ul>
		<ul> <li>Building national cadres in risk management to protect</li> </ul>
		cultural heritage in emergencies
		<ul> <li>Modern criticism skills</li> </ul>
		<ul> <li>Literary text analysis skills</li> </ul>
		<ul> <li>Literary Criticism Skills</li> </ul>
		<ul> <li>Writing skills for criticism</li> </ul>
		<ul> <li>Analysis skills for Speech and tongue of text</li> </ul>





		<ul> <li>Analysis of the basics of linguistics</li> </ul>
		<ul> <li>Article writing skills</li> </ul>
		<ul> <li>Calligraphy skills / for beginners</li> </ul>
		<ul> <li>Calligraphy skills / for seniors</li> </ul>
		<ul> <li>Drawing skills / for beginners</li> </ul>
		<ul> <li>Drawing skills / for seniors</li> </ul>
		<ul> <li>Management skills for technical institutions</li> </ul>
		<ul> <li>Supervision over technical institutions</li> </ul>
		<ul> <li>Skills of Direction for beginners</li> </ul>
		<ul> <li>Skills of Direction for seniors</li> </ul>
		<ul> <li>Scenario preparation skills</li> </ul>
		<ul> <li>Acting skills</li> </ul>
		<ul> <li>Music for beginners</li> </ul>
		<ul> <li>Music for seniors</li> </ul>
		<ul> <li>Technical design skills</li> </ul>
12	Media	<ul> <li>skills of journalistic work</li> </ul>
		<ul> <li>skills of journalistic writing</li> </ul>
		<ul> <li>News editing skills</li> </ul>
		<ul> <li>Press editor preparation skills</li> </ul>
		• TV and radio editing skills
		<ul> <li>Skills of TV and Radio Anchor</li> </ul>
		<ul> <li>Management skills for media institutions</li> </ul>
		<ul> <li>Broadcasting and presentation skills</li> </ul>
		<ul> <li>Skills and arts of dealing with presidents and subordinates</li> </ul>
		<ul> <li>Organization and management of major conferences and</li> </ul>
		celebrations
		<ul> <li>Modern strategies for public relations and media</li> </ul>
		<ul> <li>Work ethics in the field of public relations and protocol</li> </ul>
		<ul> <li>Professional and behavioral competencies for public relations</li> </ul>
		practitioners
		<ul> <li>Public relations and customer loyalty industry</li> </ul>
		<ul> <li>Good media and changing customer behavior</li> </ul>
		• The Official Spokesman and the modern trends of the art of
		dealing with media
		<ul> <li>Journalistic editing and direction skills</li> </ul>
		<ul> <li>Modern methodologies in institutional media</li> </ul>
		<ul> <li>Media methodologies in times of crisis</li> </ul>
		<ul> <li>Integrated approach for the preparation of media leaders</li> </ul>
		<ul> <li>Media management of events and conferences</li> </ul>
		<ul> <li>Social websites and public relations</li> </ul>
		<ul> <li>Positive Media and Public Opinion Management</li> </ul>
		<ul> <li>Skills of dealing with electronic media</li> </ul>
		<ul> <li>Planning skills for media campaigns and measurement of its</li> </ul>
		effectiveness
		<ul> <li>Management of press conferences</li> </ul>
		<ul> <li>Advanced media strategies and effective communication</li> </ul>
		techniques
		<ul> <li>Electronic Press</li> </ul>
		<ul> <li>Techniques for electronic press editing in websites</li> </ul>
		<ul> <li>Formulation of press releases</li> </ul>
		<ul> <li>Design and production of newspapers and magazines</li> </ul>





		<ul> <li>Preparation and qualifying media journalists</li> </ul>
		<ul> <li>Professional Broadcaster Skills</li> </ul>
13	Program & Project	<ul> <li>Preparation for the Project Management Professional</li> </ul>
	Management	Certificate (PMP)
		<ul> <li>Project Management Skills</li> </ul>
		<ul> <li>Establishment and Management of Project Management</li> </ul>
		Office (PMO)
		<ul> <li>Effective Management of IT Projects</li> </ul>
		<ul> <li>Project risk management</li> </ul>
		<ul> <li>Evaluation of projects</li> </ul>
		<ul> <li>Designing the processes in projects</li> </ul>
		<ul> <li>Systems for Project Monitoring</li> </ul>
14	Labor	<ul> <li>Settlement of labor disputes</li> </ul>
		<ul> <li>Judicial Investigation Program</li> </ul>
		<ul> <li>Control on the prohibition of the housing of workers'</li> </ul>
		gatherings within families' residential areas.
		<ul> <li>Supervision and control on markets</li> </ul>
		<ul> <li>Inspector's powers and limits during inspection</li> </ul>
		<ul> <li>Skills of Inspection Forms Usage</li> </ul>
		<ul> <li>Inspectors' security sense and body language</li> </ul>
		<ul> <li>Ethics and decencies of inspection profession</li> </ul>
		<ul> <li>Labor &amp; Laborers Law</li> </ul>
		<ul> <li>Field inspection skills</li> </ul>
		<ul> <li>International agreements and charters on labor and laborers</li> </ul>
		<ul> <li>Basics of building labor relations</li> </ul>
		<ul> <li>Impartiality in inspections</li> </ul>
		<ul> <li>Dealing with forced labor and its detection methods</li> </ul>
		<ul> <li>Dealing with child labor</li> </ul>
		<ul> <li>Human trafficking and the basics of cooperation with security</li> </ul>
		institutions
15	Health & Safety	<ul> <li>Strategies for disaster and firefighting systems</li> </ul>
		<ul> <li>Preventive measures against the hazards of accidents and</li> </ul>
		work injuries
		<ul> <li>Industrial hazards and methods of prevention (mechanical,</li> </ul>
		electrical, chemical and environmental hazards)
		<ul> <li>Security engineering for securing sensitive and critical</li> </ul>
		infrastructure
		<ul> <li>Planning for emergency management</li> <li>Security and safety of facilities and buildings</li> </ul>
		<ul> <li>Security and safety of facilities and buildings</li> <li>Advanced systems for industrial security and technical</li> </ul>
		<ul> <li>Advanced systems for industrial security and technical investigation of occupational accidents</li> </ul>
		The value of a state of a second state of a seco
		<ul> <li>health specialists</li> <li>Occupational safety &amp; health according to quality standards</li> </ul>
		<ul> <li>Occupational safety &amp; health according to quality standards</li> <li>Occupational health &amp; safety measures in educational</li> </ul>
		facilities
		<ul> <li>Occupational health &amp; safety for managers and supervisors</li> </ul>
		<ul> <li>Effective management of occupational safety &amp; security</li> </ul>
		<ul> <li>Safety in the use and handling of materials</li> </ul>
		<ul> <li>Safety in the use and nationing of materials</li> <li>English conversation within hospital divisions</li> </ul>
		<ul> <li>Rehabilitation Course in the Department of Health and</li> </ul>
		- Kenaomitation Course III die Department of Health and





		Hearitale
		Hospitals
		<ul> <li>wrong &amp; harmful food habits and beliefs</li> <li>Occupational health &amp; safety on practices of the nutrition</li> </ul>
		occupational neutrine safety on practices of the nutrition
		department in hospital
		<ul> <li>Nutrition Specialist Course</li> <li>Dreastfacting assumption course</li> </ul>
16	<b>F</b>	Breastfeeding promotion course
16	Environment and	Evaluation of environmental influences
	Water	<ul> <li>Support environmental programs using knowledge</li> </ul>
		management
		Improvement of energy efficiency
		<ul> <li>Global warming and climate change</li> <li>Stafe handling of hereinders structure</li> </ul>
		<ul> <li>Safe handling of hazardous waste</li> <li>Air Ballutanta Spacing Allowed Limits</li> </ul>
		<ul> <li>Air Pollutants - Species – Allowed Limits</li> <li>Protection of the marine and terrestrial environment from</li> </ul>
		<ul> <li>petroleum pollution</li> <li>Clean energy and generation methods</li> </ul>
		citeuri citergy una generation incluious
		industrial nazaras and provenu ve methods
		<ul> <li>Environmental Economics - Environmental Policy Analysis</li> <li>Handling organic waste</li> </ul>
		<ul> <li>Handling medical risks of environmental protection workers</li> </ul>
		<ul> <li>Systems of environmental control and industrial pollution</li> </ul>
		<ul> <li>Environmental treatment of medical laboratory waste</li> </ul>
		<ul> <li>Environmental pollution inside buildings</li> </ul>
		<ul> <li>Environmental assessment of projects</li> </ul>
		<ul> <li>Air pollution and pollutants control</li> </ul>
		<ul> <li>Environmental awareness and its influence on human &amp;</li> </ul>
		economy
		<ul> <li>Environmental Management Systems</li> </ul>
		<ul> <li>Environmental inspection and preparation of inspectors</li> </ul>
		<ul> <li>Tourism &amp; Environment</li> </ul>
		<ul> <li>Investigation of environmental pollution crimes</li> </ul>
		<ul> <li>Salt agricultural techniques in dry environments</li> </ul>
		<ul> <li>Development of the skills of agricultural and irrigation</li> </ul>
		engineers
		<ul> <li>Water conservation in agriculture and domestic consumption</li> </ul>
		<ul> <li>Factors affecting the establishment of gardens</li> </ul>
		<ul> <li>Farm Management</li> </ul>
		<ul> <li>Use of wastewater to irrigate plants in dry environments</li> </ul>
		<ul> <li>Agricultural fertilization</li> </ul>
		<ul> <li>Maintenance the systems of palms, trees and irrigation</li> </ul>
		<ul> <li>Design of modern irrigation systems using SCADA system</li> </ul>
17	Natural Sciences	<ul> <li>Foundations of Mathematics Teaching</li> </ul>
		<ul> <li>Foundations of Physics Teaching</li> </ul>
		<ul> <li>Foundations of Chemistry Teaching</li> </ul>
		<ul> <li>Foundations of Earth Sciences / Geology Teaching</li> </ul>
		<ul> <li>Foundations of Biology Teaching</li> </ul>
		<ul> <li>Design skills for teaching sessions</li> </ul>
		<ul> <li>Assessment skills of teaching sessions and lectures</li> </ul>
		<ul> <li>Lesson planning skills</li> </ul>
		<ul> <li>Math Teacher Skills</li> </ul>
		<ul> <li>Physics Teacher Skills</li> </ul>



		Chemistry Teacher Skills
		<ul> <li>Geology Teacher Skills</li> </ul>
		<ul> <li>Biology Teacher Skills</li> </ul>
		<ul> <li>Science Teacher Skills</li> </ul>
		<ul> <li>Necessary skills for students in mathematics</li> </ul>
		<ul> <li>Necessary skills for students in Physics</li> </ul>
		<ul> <li>Necessary skills for students in chemistry</li> </ul>
		<ul> <li>Necessary skills for students in earth sciences/ geology</li> </ul>
		<ul> <li>Necessary skills for students in biology</li> </ul>
		<ul> <li>Teaching skills for first class students</li> </ul>
		<ul> <li>Teaching skills for middle class students</li> </ul>
		<ul> <li>Teaching skills for advanced class students</li> </ul>
		<ul> <li>design skills of Laboratory sessions</li> </ul>
		<ul> <li>Supervision skills over school laboratories</li> </ul>
		<ul> <li>Security and safety skills in school laboratories</li> </ul>
		<ul> <li>Skills of handling chemicals in laboratories</li> </ul>
		<ul> <li>Protection and prevention skills in biology laboratories</li> </ul>
18	Economy and	<ul> <li>Statistical skills for Non-statisticians</li> </ul>
	Statistics	<ul> <li>Determination of price indicators</li> </ul>
		<ul> <li>Statistical data analysis skills SPSS</li> </ul>
		<ul> <li>Design of measurements and demographic data</li> </ul>
		<ul> <li>Data presentation skills in internet era</li> </ul>
		<ul> <li>Administrative Data Development Skills</li> </ul>
		<ul> <li>Measurement of public opinion polls</li> </ul>
		<ul> <li>Design and analysis of statistical metadata</li> </ul>
		<ul> <li>Planning and design of surveys</li> </ul>
		<ul> <li>Management of statistical data quality</li> </ul>
		<ul> <li>Writing statistical reports and data presentation</li> </ul>
		<ul> <li>Management of statistical projects</li> </ul>
		<ul> <li>Control on statistical statements</li> </ul>
		<ul> <li>Development of statistical data</li> </ul>
		<ul> <li>Basic principles of official statistics</li> </ul>
		<ul> <li>International statistical classifications</li> </ul>
		<ul> <li>International Certificate in Wealth &amp; Investment Management</li> </ul>
		ICWIM
19	Engineering	<ul> <li>Preparation of Structural Schemes</li> </ul>
		<ul> <li>Development of City Centers</li> </ul>
		<ul> <li>Planning of transport and traffic in cities</li> </ul>
		<ul> <li>Concrete works</li> </ul>
		<ul> <li>Quality control and Evaluation of Facilities with non-</li> </ul>
		destructive testing
		<ul> <li>Value Engineering and Entrepreneurship</li> </ul>
		<ul> <li>Quality control in construction projects</li> </ul>
		<ul> <li>Geology of Plastic Stores</li> </ul>
		<ul> <li>Underground Mapping</li> </ul>
		<ul> <li>Geology of Infrastructure</li> </ul>
		<ul> <li>Consecutive Bedding/ Alignment</li> </ul>
		<ul> <li>Properties of the plastic stores and carbonates</li> </ul>
		<ul> <li>Formation of 3-D tanks</li> </ul>
		<ul> <li>Geological Evolution of petroleum system</li> </ul>
		<ul> <li>Evaluation of hydrocarbon detection</li> </ul>





الهيئة الاتحادية للموارد البشرية الحكومية Federal Authority For Government Human Resources

•	Seismic holes- VSP applications
-	Seismic properties and AVO analysis
-	Discovery of basic earthquakes
	Analysis of seismic data
	Linking between oil wells and seismic data
	Organization of open oil pits
-	Applied core analysis
	Advanced Formulation Rating
-	Formation of Organization Aspects
•	Design and analysis of wells major testing
•	Reservoir fluid properties and EOS
•	Management and control of water flow design
	Applied Tank Engineering
•	Re-manufacture of applied tanks
	Engineering of gas tanks
	Reserve Evaluation
	Basics of drilling engineering
	Application and design of oil well cover and cement moulds
	in the petroleum industry
· ·	Directional and horizontal drilling
· ·	Drilling Department
	Removal of the suspended pipelines
•	HPHT Drilling Process
•	Procedures for the construction and maintenance of oil wells
•	Completion of underwater operations
•	Oil Well Performance and Final Designs
•	Drilling Calculations
•	Safe drilling operations
-	Drilling equipment
•	Electronic maintenance of oil drilling platforms
•	Mechanical maintenance of oil drilling platforms
•	Inspection of oil drilling platforms
•	Technical inspection of oil drilling platforms
•	Oil Field Production Engineering
-	Organization of oil wells drilling
•	Destruction of Formation
•	Merging production using NODAL analysis
-	Pump Shaft (design, implementation and troubleshooting of
	problems)
-	Artificial lift technologies
-   -	Design and implementation of gas lift operations
-   -	Primary drilling operations
-	Advanced drilling operations
-	Oil extraction operation and maintenance
-	Acid Stimulation
-	Sand control
-	Hydraulic Cracking
•	Network of screw pipes
-	Activation of oil wells
-	Oil well production technology
-	Activation of advanced acids





الهيئة الاتحادية للموارد البشرية الحكومية Federal Authority For Government Human Resources

•	Advanced hydraulic fragmentation	
•	Advanced activation of oil wells	
•	Field training on gas and oil production technology	
•	OHL Practical Drilling	
•	Power Generation Systems	
•	Design of electrical equipment of facility	
•	Protection and control of energy	
•	Control on electric motor operations, protection, testing and	
	maintenance	
•	Maintenance and operation of underwater used pumps	
-	Use of (VSD) for industrial control	
-	Selection and testing of cables, inappropriate locations and	
	welding of cables	
•	Problems and maintenance of overpressure of conversion	
	lines	
-	Uninterruptible power supply and maintenance of power	
	supplies	
-	Applications of electronic energy in the power system	
-	Electronic documentation and drawing standards	
-	Modern energy management system	
-	Fundamentals of distribution systems	
-	Planning and design of distribution network	
-	Advanced electronic protection systems & control	
-	Electrical installations in hazardous locations	
-	Electrical lightening safety system and electrical grounding	
	Wrong analysis in electrical networks	
-	Analysis of failure causes	
	Expected implementation, maintenance and preventive	
	measures	
-	Shut-off Plans and Plan Change	
	Mechanical engine shaft and engine shaft alignment	
	Basics of operation and maintenance of the equipment of	
	alternator	
-	Advanced centrifugal pumps and positive replacement	
	Operation and maintenance of gas turbines and turbine	
_	expander	
	Operation and maintenance of gas pressure device	
-	Analysis of measurement and protection vibration	
-	Design, construction, maintenance and operation of heat	
-	exchangers	
-	Basics and applications of lubrication	
	Hydraulic circuit theory	
-		
-	Mechanical shut-off switches and technology of shut-off	
-	switches for dry gas	
	valve technology (hand valves and controlled valves)	
	Gas and diesel exchange engines	
	Welding technology in core welding operations	
	Properties, examination and heat treatment of materials	
•	Material System (ASME II, ASTM)	
•	Preparation of factory inspector API-570	
•	API (1104 & 650 and 653) Review	

API (1104 & 650 and 653) Review





		•	Welding Process Systems (ASME VIII, API 510, AWS)	
			Development of marine Deepwater operations and operation	
			of subsea installation	
		-	Design, construction, inspection and maintenance of pipes and	
		-	· · · · · ·	
		_	pipelines	
			Applications and principles of electrical polar protection	
			Control on core operations and equipment	
		•	Basics of tools and controls for engineers	
			Instrumentation system technology and automatic tank scales	
		-	Selection, maintenance and operations	
		•	of control valves	
		•	General safety of valve devices	
		•	Technological maintenance of different valves and	
			troubleshooting	
		•	Field Bus System and Total Productivity Management	
		-	Basic Shared Control System and SCADA	
		-	Advanced technology in DCS & SCADA systems	
		-	PLC & SCADA Technology	
		-	Burner Management System	
		•	Operation and process of heat transfer equipment	
		•	Design the process and operation of heat transfer equipment	
		-	Planned shut-off, main operations, isolation, and	
			commissioning	
		-	Solution of special problems of lab operations	
		-	Basics of sweetening and processing of crude oil	
		-	Advanced processing of crude oil	
		-	Storage, shipment and use of gas and petroleum	
			Natural gas processing	
		-	Natural gas and LPG technology	
			LPG technology, NGL & LNG	
		-	Gas drying technology	
		_	Conversion Units in Oil Refineries	
		_		
			Technology of fertilizer industry	
			HAZOP Applications in Petroleum Industries (Level 1)	
		-	HAZOP Applications in Petroleum Industries (Level 2)	
		-	Operations of industrial facilities	
		-	Evaluation of the operating panel, control process and DCS	
		_	simulator	
		•	Basics of control system and the drawing path (PID, PFD and	
			UFD)	
		•	Water cooling and boilers	
		•	Water purification and injection system	
		•	Desalination of sea water (unit of RO, MSF, and steam	
			pressure)	
		-	Control on and main causes of corrosion	
		-	Breathing apparatus and gas test	
		-	Working in an H2S environment	
		•	Protection from Radiation	
20	Education	-	Assessment of learning outcomes	
		-	Methods of assessment and exams	
		•	Dealing with different personal patterns of students	





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-	e sing interactive teaching methods in rearing systems
-	Teure learning
-	Motivation of stadents to sen rearining
-	planning the time of Class sessions
-	Education techniques and the use of education techniques
-	Modern methods of active learning
-	Recent trends in student assessment
-	Multiple intelligences and their use in education
-	Promotion of professional practices
-	Student centered learning
-	Development of personal skills of teaching staff
-	Discovering and caring of the talented students
-	Development of students' thinking skills
-	
-	Learning by playing
-	Positivity in school environment
-	Design and development of learning environments according
	to quality standards
-	Teachers' Performance Assessment Criteria
-	Supervision tools and methods
-	TRIZ Theory in creative solutions for problems and their
	applications in educational situations
-	Teacher Functional qualifications
-	Microteaching
-	Educational measurement and evaluation
-	Smart School
-	Transformation of traditional schools into effective learning
	organizations
-	Evaluation of school administration performance
-	Educational Resources
-	Management of school as a learning organization
-	
-	0
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-	Total quality applications in schools
-	
-	Governance in the educational field
	Skills of school principal as an assessment supervisor